



Innovation in Participation



*Participation. Coproduction. Engagement.*

**We get your ideas off the ground**



All in at GHN  
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All In is a social enterprise based in Scotland.

# Welcome

When we talk about participation and coproduction we mean learning from the life experiences that people have.

Bringing together a full mix of skills, strengths and insights will result in great decisions, great services and great communities.

When we achieve this, everyone benefits.

All In provides the expertise and experience to generate new ideas, or help you get your ideas off the ground. We can also help you:

- **simplify** the jargon, the theory and the policy
- **clarify** which tools and techniques work best in which circumstances
- **innovate** with new ideas and approaches

And support you in the following ways:

- We can **brief** commissioners and decision makers
- We can **train** and upskill teams with practical tools
- We can **assist** as an advisor or coach to develop strategies and new ideas
- We can **deliver** feet on the ground for direct participation across services or within communities

# Our Training

We provide the following scheduled modules. Or get in touch to discuss a tailored programme for your specific needs. A very popular starting point is our diagnostic 'health-check' of participatory activity - from a small team to a large organisation.

## 1 Your Briefing: Coproduction and Participation

This half-day briefing looks at the strategic and sustained benefits of involving people who use health, support and care services across Scotland. We will cover:

- The theory and principles of participation and coproduction
- The business case and policy drivers behind coproduction and participation
- How to create an empowering environment that welcomes coproduction
- The benefits of sharing power and exploring a new way of doing things
- The tools to measure impact and success, and to keep momentum going
- Coaching techniques to help embed coproduction

## 2 Tools, Tips and Techniques

This full-day course looks at the wide range of tools and techniques available to directly involve people in your service or within your community and will provide you with applied methods to build active participation into your work. You will learn:

- The different types of participation and their benefits – from consultation through to coproduction
- The principles behind good participation
- The range of practical tools available for effective participation and coproduction
- The barriers to meaningful involvement and the basics of effective action planning
- How to create an empowering environment for participation, such as psychologically informed environments (PIE)
- Case studies and creative examples of participation

# Consultancy & Coaching

Whatever your ideas, needs and goals, we have the experience and expertise to get you to where you want. Partnering with us gives you additional expert capacity, a fresh perspective, and tailored support for your project.

No two projects are the same, so we offer a number of solutions to support you:

- **Consultation** on organisational change and development to transform participation strategies and techniques;
- **Coaching** for leaders or teams for diagnosis and problem solving and for managing change;
- **Research and Evaluation** using a wide range of data collection methods and ranging from small focus groups to larger statistical analysis;
- **Participatory Audit** – an innovative and structured approach putting people using services at the heart of service review and development.

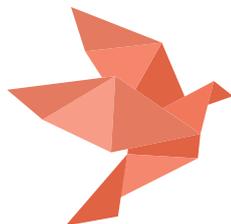
## What Our Clients Say

[All In] were flexible, willing and able to change their approach as emerging themes, challenges and needs came to light. The team remained open to suggestions from their partners and always maintained an asset based approach to their work.

It was refreshing to work with a team with a community development focus – able to see people in their own environments rather than solely as patients or users of services. At the end of the consultation, the team produced a report which was accurate, representative and easy to read – and meant something to local people.

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**Becs Barker,**  
*Carr Gomm*



We found everyone on the All In team to be extremely knowledgeable and professional with a wide range of skills and experiences that greatly assisted us in our consultation. They were very prompt at getting back to any queries and all updates and reports we requested were produced quickly and professionally.

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**David Ritchie,** *NHS Highland*

[All In] continues to be a key partner, taking a lead role in community consultations focused on identifying residents' views and aspirations on a number of key topics and issues, utilising a range of methodologies. A particular focus has been engaging school children and young people in the process and All In were instrumental in encouraging participation.

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**Pat Boyce,**  
*Glasgow Community Planning Partnership*

# The Team



**Peter  
Anderson**

Peter is highly regarded as a lecturer and trainer across Scotland, with over 30 years of experience making sure people are involved at the heart of communities and services – be it delivering frontline services, running his own training company, or working as a commissioner in a Local Authority.

**Q What can be expected when training with All In?**

**A** With All In you can expect relevant training delivered by expert, experienced practitioners which will improve not just your knowledge but all aspects of your service delivery. We're all on the same side, wanting to make a difference - we're here to offer you practical support that will create the positive impact you want.



**Martina  
Johnston Gray**

With a background in social work and community learning, Martina has a wealth of practical experience in getting alongside people whose voices are seldom heard and building real partnerships to coproduce lasting change in projects and communities.

**Q What does coproduction mean to you and All In?**

**A** Coproduction is recognising that everyone has an equal and valuable say in decisions that affect them and their communities. People who have life and local experience have unique insights and skills; by working alongside each other we can find creative, efficient solutions to the challenges we all face.



**David  
Kidd**

Well-versed on participation theory, David works with organisations of all sizes from community charities to the NHS and Scottish Government. David sits on the European advisory group on participation and is the coordinator of SHIEN, a national network focused on the involvement of multiply excluded groups.

**Q What impact do you think participation can have?**

**A** Meaningful participation has dramatic benefits for the organisation or partnership who is facilitating it. And even more so for those participating - improved engagement, increased confidence, developed employability skills and better health and wellbeing outcomes to name a few.



**Pauline  
McColgan**

Pauline has a passion to make learning accessible for all and has delivered learning in the widest variety of settings from prisons to homeless day centres to universities. Pauline co-created and currently manages a successful community-based learning partnership for people resettling in new tenancies.

**Q What do you see as the main benefit of engaging people in your work?**

**A** I've learned from experience that there is nobody better to motivate people to get involved than those that have already taken part. They can describe the texture of the experience and sell the benefits in words that people can relate to, from taking the first step to moving on to new opportunities.

Please contact **Doug Gibson** to discuss any of our services:  
[allin@ghn.org.uk](mailto:allin@ghn.org.uk) or **0141 420 7272**

# Training Diary 2016-2017

Please choose your courses

Book both days and get your 20% discount on course fees!

## November 2016

**Glasgow** (GHN, Rm 16, Adelphi Centre, Glasgow G5 0PQ)

- |   |  |
|---|--|
| <input type="checkbox"/> Wednesday 16 <sup>th</sup> | <b>Your Briefing: Coproduction and Participation</b> |
| <input type="checkbox"/> Thursday 17 <sup>th</sup>  | <b>Tools, Tips and Techniques</b>                    |
| <input type="checkbox"/> Both Courses               |  |

**Perth** (PKAVS, The Gateway, North Methven Street, Perth, PH1 5PP)

- |   |  |
|---|--|
| <input type="checkbox"/> Tuesday 22 <sup>nd</sup>   | <b>Your Briefing: Coproduction and Participation</b> |
| <input type="checkbox"/> Wednesday 23 <sup>rd</sup> | <b>Tools, Tips and Techniques</b>                    |
| <input type="checkbox"/> Both Courses               |  |

## January 2017

**Edinburgh** (Norton Park, 57 Albion Road, Edinburgh EH7 5QY)

- |   |  |
|---|--|
| <input type="checkbox"/> Wednesday 18 <sup>th</sup> | <b>Your Briefing: Coproduction and Participation</b> |
| <input type="checkbox"/> Thursday 19 <sup>th</sup>  | <b>Tools, Tips and Techniques</b>                    |
| <input type="checkbox"/> Both Courses               |  |

**Ayr** (Dam Park, Ayr KA8 0EU)

- |   |  |
|---|--|
| <input type="checkbox"/> Wednesday 25 <sup>th</sup> | <b>Your Briefing: Coproduction and Participation</b> |
| <input type="checkbox"/> Thursday 26 <sup>th</sup>  | <b>Tools, Tips and Techniques</b>                    |
| <input type="checkbox"/> Both Courses               |  |

# Booking

To book your place or for more information contact us on:

**E-mail:** [allin@ghn.org.uk](mailto:allin@ghn.org.uk) **Call:** 0141 420 7272 **Book Online:** [www.ghn.org.uk/allin](http://www.ghn.org.uk/allin)

Or fill out and return this form:

Prices are exclusive of VAT	Your Briefing: Coproduction and Participation	Tools, Tips and Techniques	Both courses
Standard Rate	<input type="checkbox"/> £140	<input type="checkbox"/> £220	<input type="checkbox"/> £290
Reduced Rate*	<input type="checkbox"/> £90	<input type="checkbox"/> £150	<input type="checkbox"/> £180

\*(For GHN members, SHIEN subscribers and community groups with turnover < £500k)

Name .....

Organisation .....

Address .....

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E-mail .....

Telephone .....

Extra Requirements .....

*Dietary/Accessibility*

Return to:

**Fax:** 0141 429 0508 **E-mail:** [allin@ghn.org.uk](mailto:allin@ghn.org.uk)

**Post:** All in at GHN, 16a Adelphi Centre, 12 Commercial Road, Glasgow G5 0PQ

## Payment

Organisations will be invoiced for payment after the course(s).

Cheques payable to Glasgow Homelessness Network.

**Our innovative training and consultancy service is regularly reality-checked and improved in partnership with local volunteers.**