

glasgow homelessness network (ghn)

annual report 2002



glasgow homelessness network

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keeping pace with progress

2002 has been a fast-paced and demanding year for all involved in GHN. The frequency and significance of developments on a national and local level have required us all to step up our learning, reaction and response rates!

With this momentum of change, GHN and its members have managed to keep pace with progress. Underpinning this achievement is a clear understanding that people affected by homelessness and rough sleeping in Glasgow will benefit directly from major national and numerous local advancements in legislation, policy and process.

During 2002 GHN, on behalf of its members, has participated in, facilitated, consulted with or responded to the following key improvements for people affected by homelessness:

key developments

- All 59 recommendations from the Homelessness Task Force Report were fully endorsed by the Scottish Executive, and incorporated into the Homelessness (Scotland) Bill published in September. Key achievement is the expansion of the definition of priority need and a commitment by the executive that the priority need distinction be abolished by 2012. GHN were represented on the Task Force.
- Implementation of the Housing (Scotland) Act 2001. This further improves the rights of those affected by homelessness and expands the duties of local authorities and registered social landlords. GHN was pleased to note that comments from our consultation submission were incorporated into the final act and guidance, and we welcome the homelessness sections for their potential positive impact
- Increased local authority obligations. All 32 local authority areas in Scotland are required to submit homelessness strategies to the Scottish Executive. 28 funded via the rough sleepers initiative are also required to submit local outcome agreements. Both will reinforce local authorities commitment to and target for tackling homelessness. GHN was instrumental in designing Glasgows' Local Outcome Agreement, and we welcome our comments being included in the final guidelines for LAs on completing their homelessness strategies
- Support, Care & Health. All Health Boards are now required to submit Health & Homelessness Action Plans. GHNs Planning & Development Manager is on secondment to the health board and devised the health & homelessness plan for NHS Greater Glasgow. In addition, the Regulation of Care Act, including the creation of National Care Standards has made clear advances in community care planning
- Plans for the replacement of transitional housing benefit with funding through the Supporting People Programme had enormous implications for GHN, its members and the wider homelessness network. The first impact was Glasgow City Councils' Provision of Housing Support Services Tender in September 2002. GHN reacted by offering support and consultation to all interested organisations and employing a full time capacity building consultant for this and future tender exercises
- Hostel Decommissioning Process. Glasgow was granted a total of £47 million funding to progress with the Hostel Closure Programme

our purpose:

Glasgow Homelessness Network (GHN) works from a Glasgow perspective to:

- Raise awareness about homelessness
- Improve planning, provisions and practice for homeless people
- Prevent, alleviate the impact of, and eradicate homelessness

our values:

Our work is based on the following values:

○ equality

People affected by homelessness should have equal opportunity to access the services they need. The availability of such services should closely reflect the evolving needs of people affected by homelessness

○ quality

Services for people affected by homelessness should be of high quality and demonstrate measurable standards

○ participation

Services for people affected by homelessness should encourage and enable their participation in decision making to ensure that services are appropriate and responsive to expressed needs

developments at ghn:

There have been many exciting organisational and project based developments within Glasgow Homelessness network during 2002.

The new GHN business plan was completed, which allowed us to focus on and target the priorities for tackling homelessness in Glasgow (detailed overleaf within 'the year ahead'). To strengthen our objectives, structural changes to the staff teams were made which have clarified expected attainments in relation to the business plan.

Development Coordinators form the new development team and will plan, implement and monitor individual elements of the organisations overall aims and objectives.

The support team will aid and abet the implementation of ghn business planning on an operational basis, and will continue with the high level of focused support to the network that is already being carried out via RSI Monitoring and Homeless Information Pages. All this will be led, progressed and coordinated by the management team.

2002 also saw the birth of Glasgow Homelessness Network, and the demise of Glasgow Council for Single Homeless! This was a natural and timeous change which far better reflects the range of work we undertake and the priorities we hold. Alongside our name change came our 21st anniversary and a new logo.

New funding was sourced through the New Opportunities Fund and Social Inclusion Budget, which enabled two new staff members to begin work on the Homeless Information Pages, a project borne out of an inter-agency working group set up almost 4 years ago. We are extremely pleased this innovative project is finally off the ground, which aims to incorporate an on-line information resource for people affected by homelessness with customised and relevant ICT training and support.

A capacity building consultancy resource for the network was built into GHNs staffing structure very recently. This was in direct response to Glasgow City Councils' Provision of Housing Support Services Tender in September and the Supporting People Programme, where it was quickly identified that unbiased, professional advice and assistance would be of huge benefit to organisations in this progression toward competitive tendering exercises in the voluntary sector. An additional post focusing on employment and training within homelessness was secured via Scottish Enterprise.

working together:

GHN is committed to a joint approach across all sectors in tackling homelessness in Glasgow. We aim to evidence this via our planning and delivery.

The City's Homelessness Partnership moved onto implementation phase in Glasgow during 2002, and GHN have been active in representing our members within this partnership. Although there is a long and challenging journey ahead, the partnership demonstrates an increased commitment by Glasgow City Council to work with the voluntary sector in tackling homelessness, and is therefore not a ride we should miss!

2002 marked the conclusion of funding for those organisations allocated funds through the Glasgow National Lottery Rough Sleepers Consortium (GNLRSC). It is extremely difficult and frustrating when funding periods reach their end, even more so as the GNLRSC has been independently evaluated as a "highly innovative and successful approach to the funding and delivery of services to specific sectors of Glasgow's homeless community" (Paul Wilson, Par-x Limited. Sept 2002). However, it has been identified by members and partners themselves that the GNLRSC experience produced a wide range of benefits in relation to consortium management experience and learning, capacity building, monitoring, networking, profile building and information sharing. These positive outcomes underpin our continued commitment to integrated partnership working in tackling homelessness.

A key element of joint working is the appropriate and relevant sharing of information across all sectors. GHN has developed an information strategy for this purpose, and aims to continue to improve on the flow of information from, within and into the organisation.

During 2002, GHN has facilitated or participated in a whole range of working groups, planning groups and forums, including:

- Voluntary Sector Forum
 - RSI Providers Forum
 - Homelessness Planning & Implementation Group
 - Task Force on Homelessness
 - Health Issues Guidance Group
 - Homelessness Strategy Development Group
 - Preventing Exclusion/Meeting Need Group
 - Trauma Group
 - Homeless Families Group
 - Mild to Moderate Mental Illness Group
- and many more

the year ahead:

We lay out an abridged version of our business plan below, which will remain flexible and reactive within local contexts and developments during 2003.

coordination & representation

To support a coordinated approach to homelessness in Glasgow

joint working

To promote and facilitate joint-working and inter-agency cooperation to meet the needs of people affected by homelessness in Glasgow

information & education

To raise awareness and understanding of the interests and needs of people affected by homelessness in Glasgow

policy

To influence policy at all levels in the interest of people affected by homelessness in Glasgow

practice

To encourage and support providers to jointly plan and target services to meet need effectively

involving homeless people

To promote the involvement of people affected by homelessness in the development of policy, provision and practice

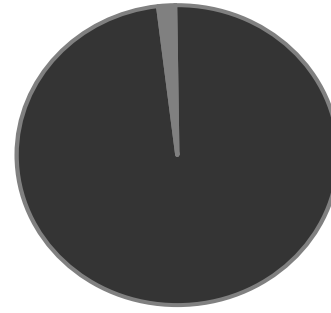
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The abridged version of GHNs business plan above details overall aims only. The full plan incorporates a number of objectives, outcomes and tasks (outputs) under each overall aim. In addition, individual staff workplans are devised from the list of tasks to further consolidate and implement the aims of the business plan effectively.

A full copy of our 5-year business plan is available on request by contacting GHN on 0141 302 2760.

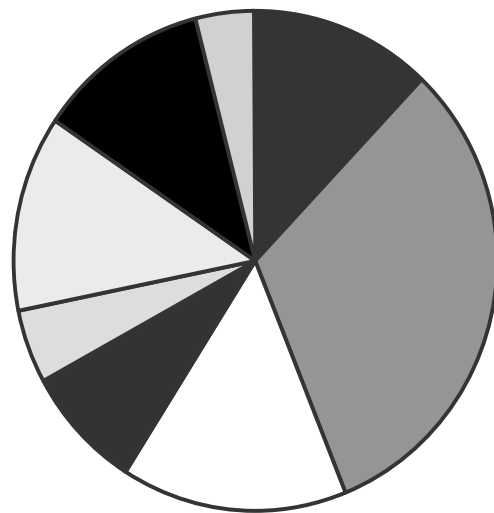
finance & funding 01/02:

expenditure: £621,166



■ direct charitable expenditure	£611,172
■ other administration expenditure	£ 9,994

income: £685,606



■ statutory funders	84,421
■ community fund	216,161
□ rough sleeping initiative (glasgow)	103,000
■ rough sleeping initiative (scotland)	55,685
□ greater glasgow health board	31,461
□ grants/donations/fees	88,476
■ homeless partnership	78,902
□ trusts	27,500

balance £64,440 (includes restricted funds)

auditor: **scott moncrieff**

audited accounts and directors' report are available from glasgow homelessness network

glasgow homelessness network (ghn) is a registered charity and company limited by guarantee; company registered in scotland number sc112361. registered office: 1st floor, 32 albion street, glasgow g1 1lh

the board & staff:

○ board of directors

Steve Ebbitt	Glasgow Simon Community Convenor
Daniel Phillips	Child Poverty Action Group Vice Convenor
Nicola McInulty	Individual Treasurer
Pauline Dow	Glasgow Council on Alcohol Secretary
Catherine Campbell	Blue Triangle Housing Association
Suzanne Fitzpatrick	Individual Member
Marion Gibbs	Individual Member
Patrick McGrath	Southside Housing Association
Mitch Menagh	Salvation Army
Roddy Mungall	YMCA Glasgow
Marie O'Dea	Wayside Day Centre
Kevin Scullion	Quarriers
Stuart Valentine	City Mission

○ management team

Margaret Taylor	Chief Executive
Val Holtom	Planning & Development Manager (Health & Homelessness)
Janis McDonald	Planning & Development Manager (Rough Sleeping & Homelessness)

○ development team

Fiona Bartlett	Development Coordinator (Training)
Margaret-Ann Brunjes	Development Coordinator (Monitoring & Information)
Mary Collins	Development Coordinator (User Consultation)
Liz Doherty	Development Coordinator (Women & Homelessness)
Iain Grant	Development Coordinator (Capacity Building)
Fraser Martin	Development Coordinator (Access to Opportunity)
Jo Phillips	Development Coordinator (Support, Care & Health)
Julie Salter	Development Coordinator (Employment & Training)

○ support team

Roger Ackerley	Monitoring Support & Training Worker
Stephen Connell	Monitoring Support & Training Worker
Janice Higgins	Administrator
Casim Ryan	Learning Resource Worker (Website)
Pamela Smith	Learning Resource Worker (Training)
Lynne Watson	Administration & Finance Assistant

○ volunteers & students

Graham Yarr	Herriot Watt University
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acknowledgements:

○ thank you

GHN thanks all those in the voluntary and statutory services who have continued to support our work throughout the year. We gratefully acknowledge financial and other assistance from Glasgow City Housing and Social Work Departments; Social Strategy; the Community Fund and the Scottish Executive Rough Sleeping Initiative. The Employment Service, for continuing the secondment of our Access to Opportunity Coordinator and funding part-time administrative assistance. New funding for a Development Coordinator (Employment & Training) was secured via Scottish Enterprise. We acknowledge the ongoing support given by the Lloyds TSB Foundation (Scotland), The Robertson Trust, The MacRoberts Trust, The Esmee Fairbairn Trust and the MacIntosh Foundation for funding of the Women & Homelessness project which has continued successfully into its second year. In 2002, GHN also received funding from the New Opportunities Fund and the Social Inclusion Budget for the development of Homeless Information Pages. Sincere thanks to both bodies for enabling this exciting new project.

○ special thanks to:

Amanda Thomson, former Planning & Development Manager (Health & Homelessness); Allan Johnston, former Health Information Training Worker; Matt Carruthers, former Training Organiser (Rough Sleeping); Nazim Hamid, former Finance and Fundraising Officer; Lisa Stevenson, former Administrative Assistant (temp); Kenny Darroch and Thomas Glen (former members of the Board). Thank you all for your hard work and commitment during your time with GHN.

○ and to our members...

Archdiocese of Glasgow, Avrio, Barnardo's, Blairtummock Housing Association, Blue Triangle Housing Association, Body Positive, Bridge Project, Council for Homeless Young People, Community Service Volunteers, Child Poverty Action Group, Church of Scotland, Board of Social Responsibility, Lodging House Mission, City Mission, Cube Housing Association, Elderpark Housing Association, Elpis Centre, Emmaus, Suzanne Fitzpatrick, Marion Gibbs, Glasgow Association for Mental Health, GGHB Primary Care, Glasgow City Council Hamish Allan Centre, Glasgow Council on Alcohol, Glasgow Rent Deposit Scheme, Glasgow Simon Community, Glasgow Women's Aid, Govan Housing Association, Greater Easterhouse Women's Aid, Inverness Council for Single Homeless, Nicola McInulty, Milnbank Housing Association, Move On, Eileen Murray, New Gorbals Housing Association, Princes Trust, Quarriers, Routes out of Prostitution, SAY Women, Scottish Council for Single Homeless, Salvation Army, Scottish Christian Alliance, Scottish Churches Housing Association, Scottish Refugee Council, Shelter, Social Work Department (Homeless Addiction Team), Southside Housing Association, Starter Packs Glasgow, Talbot Association, Thenew Housing Association, Turning Point, University of Glasgow, Victim Support, Wayside Day Centre, West Whitlawburn Housing Association, YMCA, Youthstart.

Welcome to those organisations who joined GHN during 2002, and many thanks to all our member organisations for your continued support and assistance throughout the year.